

FOR IMMEDIATE RELEASE**Hall Attorneys Files Class Action Against Quest Diagnostics Over Patient Data Breach**

New Jersey lawsuit alleges failures to protect confidential patient records and seeks compensation for affected patients nationwide

EDNA, Texas - October 23, 2026 - Hall Attorneys, P.C., together with Federman & Sherwood and Milberg, PLLC, has filed a proposed nationwide class action against Quest Diagnostics Incorporated following the company's disclosure of unauthorized access to patient records in its Quantum Lab Services Manager system.

The action, Giga Romero v. Quest Diagnostics Incorporated, Case No. 2:26-cv-13837, was filed on October 23, 2026, in the United States District Court for the District of New Jersey. The plaintiff is represented by Nicholas Hall, William B. Federman, Jessica A. Wilkes, and Mark K. Svensson.

Quest reported that it learned of unauthorized access on October 21, 2026, and disclosed the incident the following day. Quantum Lab Services Manager is used by certain healthcare clients to submit laboratory orders and access results. Quest stated that it believed an unauthorized party had accessed certain patient records.

Quest has acknowledged that patient health or identifying information was involved and suspended access to Quantum while investigating. In its October 23 update, Quest said it was still identifying the affected patients and information. The company has not publicly identified the number of affected patients or the full set of affected data fields in those disclosures.

The complaint alleges that Quest failed to implement and maintain reasonable safeguards to protect confidential patient records. It identifies access controls, verification of authorized users, review of system activity, and vulnerability management as important protections. The lawsuit seeks to establish which safeguards failed through Quest's technical records and forensic investigation.

Romero, a Colorado resident, received laboratory testing from Quest repeatedly during 2026. She alleges that she used the separate MyQuest patient portal to review her records, could not log in on October 22, and spent more than three hours responding to the incident and attempting to reconstruct her testing history.

"Patients give Quest sensitive medical information to obtain healthcare, with the expectation that it will remain confidential," said Nicholas Hall of Hall Attorneys. "Our lawsuit seeks compensation for patients whose privacy was compromised and answers about how unauthorized access occurred. We intend to examine the safeguards Quest actually maintained and whether it did enough to protect the records entrusted to it."

The complaint asserts claims for negligence, negligence per se under Colorado law, and breach of implied-in-fact contract. It seeks damages and other available relief on behalf of a proposed nationwide class of people whose personal or protected health information was accessed in the incident, with an alternative Colorado subclass. The plaintiff has requested a jury trial.

Quest Patients May Request a Free Case Evaluation

Hall Attorneys is speaking with individuals who believe their personal or medical information may have been affected by the Quest incident. The firm would like to hear from anyone who receives a notice from Quest or a healthcare provider, learns that their records may have been accessed, or receives suspicious communications using private testing or medical details.

Patients may request a review even if they have not received a breach notice or experienced identity theft or financial loss. A history of Quest testing alone does not establish that a person's information was involved.

Preserve any breach notices, provider correspondence, suspicious messages, account alerts, and records of time or expenses spent responding to the incident. Do not include medical records, Social Security numbers, or other sensitive information in an initial inquiry; the firm can arrange an appropriate way to provide supporting documents.

For a free case evaluation, visit
www.hallattorneys.com/quest-diagnostics-data-breach

Filed complaint: www.hallattorneys.com/quest

About Hall Attorneys

Hall Attorneys, P.C. is a Texas-based law firm focused on complex litigation, including data security and privacy matters. Nicholas Hall works with co-counsel to represent individuals in litigation involving the protection of personal information.

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